

Covid – 19 Safety Statement for Number Sixteen B&B

Due to the Covid -19 virus, I have put some measures in place to reduce the risks to guests and staff, here at Number Sixteen B&B. I sincerely hope that the measures will not impact on guests' enjoyment, but until advised otherwise and to keep ourselves safe, we will need to adopt them.

This statement will be updated as per current government advice.

Thank you for your understanding and co-operation.

Checking in and out at Number Sixteen B&B

When you arrive, I will meet you at the front door and take you through to the dining room, before showing you to your room. On arrival, I will ask guests to use a hand sanitiser which will be available.

Should more than one party of guests arrive at the same time, I will ask one party to wait in the sitting room while I check in the other party.

When checking out, please leave your keys in the door and I will take you into the sitting room to check out/take payment (if not already paid).

Social Distancing at least 1 metre

Please allow at least 1 metre's distance from staff and other guests in the house.

For the present, the sitting room will not be available for guests to use as usual.

Handwashing etc

As per government guidance, please would guests wash their hands each time you return to Number Sixteen and before you leave your room.

There is a bottle of hand sanitiser in your room and in the dining room, please use while you are staying.

I will be sanitising communal areas regularly throughout the day from after breakfast until 9pm.

Breakfasts

For the time being, there will be 2 sittings for breakfast, 8.30am and 9.15am. Guests may let me know their preferred time during check in.

I am asking guests to please choose their cooked breakfast items the evening before, just while these measures are in place.

Please make your selection on the form provided and leave on the dining table the evening before.

Dinner

The dining room will be available for guests if you would like to eat a takeaway meal in the evening. To maintain social distancing, please let me know and I will reserve a time for you.

There will be plates, cutlery and glasses etc for you to use. Please dispose of any wrappings in the bin opposite, outside the Harbour Fish Bar.

Housekeeping

Every room will be thoroughly cleaned and all surfaces sanitised before guests arrive. Glasses, crockery etc in the rooms are washed regardless if they have been used or not. All toiletries, teas etc will be fresh items placed in the room for your stay.

Fresh masks, gloves and aprons will be worn by myself and housekeeper when cleaning each room.

For those guests staying more than one night, your room will not be refreshed unless you are staying for more than 3 nights. This is to reduce likelihood of Covid-19 contamination from myself to you or vice versa.

If you need anything replacing....towels, crockery or glasses etc please leave them with the cool box and empty milk bottle and water bottles outside your room after breakfast and I will replace with fresh items.

Again, thank you for your help and understanding while we all try to return to normality in the safest way possible. I do hope you enjoy your stay in Amble and apologies for so many 'rules'!

Michele x